

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp	
S1	50	US-5907597-\$DID. OR US-5229764-\$. DID. OR US- 5949874-\$DID. OR US-6014441-\$DID. OR US-US-5956025-\$. DID. OR US- 4870610-\$DID. OR US-5664110-\$DID. OR US-US-5694608-\$. DID. OR US- 5761662-\$DID. OR US-5893125-\$DID. OR US-US-6046726-\$. DID. OR US- 6125374-\$DID. OR US-US-6199077-\$DID. OR US-US-6233583-\$. DID. OR US- 5197375-\$DID. OR US-US-5253564-\$DID. OR US-US-5446891-\$. DID. OR US- 5481657-\$DID. OR US-US-5577055-\$DID. OR US-US-5628009-\$. DID. OR US- 5691974-\$DID. OR US-US-5715445-\$DID. OR US-US-5736932-\$. DID. OR US- 5815595-\$DID. OR US-US-5819294-\$DID. OR US-US-5870749-\$. DID. OR US- 5911776-\$DID. OR US-US-5924486-\$DID. OR US-US-5929858-\$. DID. OR US- 5941714-\$DID. OR US-US-5946682-\$DID. OR US-US-5948040-\$. DID. OR US- 5983202-\$DID. OR US-US-6034986-\$DID.	US-PGPUB; USPAT; USOCR	AND	ON		2008/02/12 14:42

		OR US-6038296-\$. DID. OR US- 6119108-\$DID. OR US-6138073-\$DID. OR US-6151603-\$. DID. OR US- 6243088-\$DID. OR US-6263371-\$DID. OR US-4374381-\$. DID. OR US- 4799153-\$DID. OR US-4804328-\$DID. OR US-4807209-\$. DID. OR US- 4837422-\$DID. OR US-4922407-\$DID. OR US-4962493-\$. DID. OR US- 4967412-\$DID. OR US-4968873-\$DID. OR US-5025395-\$. DID.			
S2	6	US-3457225-\$DID. OR US-6535864-\$. DID. OR US- 6578043-\$DID. OR US-6606615-\$DID. OR US-6633544-\$. DID.	US-PGPUB; USPAT; USOCR	AND	ON 2008/02/12 14:46
S3	22146	call near4 center	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON 2008/02/12 14:49
S4	565	S3 ((help or faq) same ((web adj (site or page)) or website))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON 2008/02/12 14:51
S5	146	S4 (event with (track \$3 or log\$3))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON 2008/02/12 14:51

S6	124	S5 script	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/02/12 14:52
S7	156	((track\$3 or log\$3) with (event or interaction or transaction) with (customer or user) with (aid\$3 or help \$3 or assistance or assist\$3)) same (computer or web\$4 or clickstream)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/02/12 15:17
S8	49	S7 (analy\$4 with data)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/02/12 15:18
S9	106	S4 (data near3 min \$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/02/12 15:25
S10	45495	event with (model\$3 or analysis or analy\$4)	US-PGPUB; USPAT; USOCR	AND	ON	2008/02/13 06:39
S11	26030	event near5 (model \$3 or analysis or analy\$4)	US-PGPUB; USPAT; USOCR	AND	ON	2008/02/13 06:40
S12	417	S11 ((help or faq) same ((web adj (site or page)) or website))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/02/13 06:40
S13	22	S12 (event near5 (model\$3 or analysis or analy\$4)).ab.	US-PGPUB; USPAT; USOCR	AND	ON	2008/02/13 06:41
S14	75	S12 (data near5 traffic)	US-PGPUB; USPAT; USOCR	AND	ON	2008/02/13 06:47
S15	24	S11 (data near5 traffic near5 map\$4)	US-PGPUB; USPAT; USOCR	AND	ON	2008/02/13 06:54

S16	23	S12 (event near5 (model\$3 or analysis or analy\$4 or track \$3)).ab.	US-PGPUB; USPAT; USOCR	AND	ON	2008/02/13 07:10
S17	53	srg node edge	US-PGPUB; USPAT; USOCR	AND	ON	2008/02/13 08:40
S18	24	S17 event	US-PGPUB; USPAT; USOCR	AND	ON	2008/02/13 08:41
S19	19	srg (node same edge)	US-PGPUB; USPAT; USOCR	AND	ON	2008/02/13 08:42
S20	5	S19 event	US-PGPUB; USPAT; USOCR	AND	ON	2008/02/13 08:42
S21	25089	(node same edge)	US-PGPUB; USPAT; USOCR	AND	ON	2008/02/13 10:52
S22	54	S21 (event near5 (model\$3 or analysis or analy\$4 or track \$3)).ab.	US-PGPUB; USPAT; USOCR	AND	ON	2008/02/13 10:53
S23	753	S21 (event near5 (model\$3 or analysis or analy\$4 or track \$3))	US-PGPUB; USPAT; USOCR	AND	ON	2008/02/13 10:57
S24	36	S23 ((call near3 center) or ((online or online) near3 help) or (self near3 help))	US-PGPUB; USPAT; USOCR	AND	ON	2008/02/13 10:59
S25	22	(US-20010025309-\$ or US-20020016731-\$ or US-20020026503-\$ or US-20030126136-\$ or US-20050044197-\$ or US-20020112048-\$ or US-20030014149-\$ or US-20020055853-\$ or US-20020173973-\$ or US-20030120670-\$ or US-20030188189-\$ or US-20030056140-\$ or US-20020152185-\$ or US-20030220860-\$).did. or (US-5929858-\$ or US-6233583-\$ or US-	US-PGPUB; USPAT	AND	ON	2008/11/26 11:58

		6633544-\$ or US-6771766-\$ or US-6434745-\$ or US-5581694-\$ or US-6393386-\$ or US-6341310-\$).did.				
S26	18	S25 (product)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/11/26 11:58
S27	0	S26 (node same label)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/11/26 11:59
S28	9714	(node same label)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/11/26 11:59
S29	155	(node same (label with product))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/11/26 12:00
S30	95	(node with (label with product))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/11/26 12:00
S31	10	S30 (directed with graph)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/11/26 12:00
S32	23	S29 (customer with service)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/11/26 12:23
S33	14	S29 (directed with graph\$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/11/26 12:24

S34	1	S33 (customer with service)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2008/11/26 12:24
S35	8	product user (contact \$3 or interact\$3) directed graph	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2008/11/26 13:09

12/1/2008 9:41:37 AM

C:\Documents and Settings\gmccormick\My Documents\EAST\Workspaces\\10728692_Event_Tracking_Call_Center.wsp